

Training, Professional Development & On-Going Support

Mangahigh’s team of professional educators and technology experts have over 10 years of experience providing professional services to schools across the world. We offer in-person, distance and blended training models and provide you with comprehensive support documentation and video tutorials. Our team’s extensive experience allows us to meet teachers at all levels of technology experience where they are, then coach them to facilitate data-driven blended learning to sustain successful experiences for all students.

Administrators, Coaches, & Teacher Leaders Teachers

Kick Off

A Mangahigh math and technology coach is assigned to you to provide training and ongoing support with Mangahigh’s functionality, blended learning strategies, formative assessment, and data-driven instruction.

Kick Off Planning and Support

We facilitate a needs analysis with your team to create your implementation plan, align Mangahigh’s content to your scope and sequence documents, create parent-facing materials, etc.

Kick Off Training

Learn and practice using key program features: rosters, assignments, and monitoring student performance data. Learn methods to support growth mindset, develop metacognition, and increase motivation.

Mid Year

Mid-Year Check In and Support

Check in to monitor progress toward implementation goals and objectives.

Mid-year check-in topics may also include:

- Using Mangahigh in summer programs.
- Including Mangahigh in family math nights.

“Level Up” Professional Learning

Learn and practice blended learning strategies to weave adaptive differentiation into your instruction and formative assessment. Dive deeper into using formative assessment data to drive instruction.

Classroom Coaching

Your coach models a blended lesson, reviews live data with you during the lesson, then debriefs with you to plan next steps based on student performance report data.

End of Year

We facilitate an end of year data review to set objectives and the training timeline for the coming school.

We survey teachers to gain feedback to inform the new school year’s objectives and training timeline.

Technology Staff: Implementation & On-Going Support

Mangahigh’s technical team connects with your system administrators to guide a smooth implementation then provides on-demand support via email, telephone, and web meeting as needed. Technical guides, online resources and training videos are provided as well.

	District Implementation	School or Classroom Implementations
Prior to Kickoff	<p>2 Mangahigh support team members assigned to your school. You receive direct phone numbers and email addresses for support requests.</p> <p>Mangahigh’s technical lead facilitates a needs analysis to work through technical issues, rostering students, syncing with Clever, SSO functionality, etc.</p>	<p>Your Mangahigh sales representative assists you with rostering students manually or via Clever.</p>
On-Going Support, Training, and Professional Learning	<p>Immediate response to help requests and troubleshooting provided via email, telephone, and webinar.</p>	<p>Support requests are submitted to support@mangahigh.com or by calling 877.626.4244.</p> <p>24 hour response time for help requests. Troubleshooting provided via email, telephone, and webinar.</p>
End of Year	<p>End of year debrief and planning for the next school year meeting facilitated by Mangahigh’s technical lead.</p>	<p>We survey teachers to gain feedback to inform the new school year’s objectives and training timeline.</p>